

From: Gino Carlucci <townplanner@doverma.org>

Sent: Thursday, April 25, 2019 1:31 PM

To: Walter Avallone <builddept@doverma.org>

Subject: Trash at Dunkin Donuts

Hi Walter. A resident has brought to the attention of the Planning Board that there is an issue with trash being left on and near the grounds of Dunkin Donuts. The approved site plan for this property includes the following 2 conditions:

(16) The Planning Board prefers, and understands the Applicant intends, no trash receptacles in any exterior location on the Site. However, one receptacle shall be allowed if necessary to meet condition. Any such outside trash receptacle shall have a lid which fully closes automatically and shall not be left open or allowed to overflow.

(17) The Applicant shall keep clear of all trash and litter, subject to littering and related fine(s), the entirety of the Site, the adjacent parking lot, and the abutting streets.

Please contact the owner and remind him of these conditions. Also, I would appreciate it if you could report back the outcome of your conversations. Thank you. -- Gino

Response on 4/30/19 from Walter Avallone

Gino,

Went there today and there is trash and bags of trash on the ground on both sides of the dumpster inside the dumpster corral. Left a message for the owner / manager to call me.

Let Mike know also and he went and got pictures.

I will keep you up to date.

Walter

Follow-up from Walter Avallone 5/6/19

Gino,

I am sending this along as a follow-up to the trash complaint for Dunkin Donuts.

I spoke with David Harrington (Owner) regarding the dumpster and immediate area around dumpster corral and he assured me that procedures are in place to dispose of trash in proper containers and placed into the dumpster.

He said he would check and make sure that his employees understand what the procedures are and that they are observed as part and parcel of their employment.

He did make the point to me that although the policy includes picking up debris around the parking area he felt it unfair that as the business owner he was made responsible for the task (as part of the site plan review) for a parking lot that is Town owned and utilized by contractors who go to the Dover Deli and the Dover Market, and park their trucks and trailers in this lot to have lunch.

He admits that an occasional cup or wrapper is related to DD but said that the majority of the debris in the area has no relationship to Dunkin Donuts and items not sold by DD find their way into the area. He feels he should not be held responsible for the actions of people that are not his customers simply because of the business proximity to the public lot.

I provide this information for the record should future complaints arise.

Walter

Second follow-up from Walter Avallone 5/13/19 with response from Dave Harrington (DD owner)

Gino attached will bring you up to date on the latest.

Walter Avallone
Building Inspector
Town of Dover
5 Springdale Avenue
Dover, MA 02030
508-785-0032 x225
builddept@doverma.org

Walter,

As a follow up to our discussion about trash concerns at 14 Dedham Street I have attached the picture of the garbage that was left next to our dumpster. As you can see this is not from our business rather it is from a residence and is full of household litter including dirty diapers that my staff had to clean up.

This is a concern for many reasons. It is a nuisance for our employees to consistently pick up after others that do not properly dispose of their trash most of which that has nothing to do with our business. As a business owner I bear the expense of having my

employees patrol and clean the area as well as the cost for a private company to haul other people's trash. We pick up our property and the trash from our business in the parking lot dutifully each day. We are part of the community and it is the proper thing to do as a respectful part of it. However, what frustrates us is that a few may perceive our business as the problem rather than the major contributor along with the DPW to controlling the issue in the whole parking area. The parking area collects a decent amount of trash from the wind down Dedham Street and people just littering.

The trash generated from our business is disposed of via trash receptacles from inside the building. It is transported to the dumpster in secured bags. The dumpster is enclosed and we have a weekly pick up. Our staff is instructed to pick up any of our errant trash that lands on the ground from customers on their walk to their cars as well as picking up all trash on the property and the general area around it. The overwhelming majority of trash in the public lot does not come from our business and although we pick up a lot we can't constantly pick up all of other people's trash.

We will do a broader pick up and will continue to be diligent and welcome working with the town to keep the area beautiful. I welcome the help to keep people from littering and the improper use of our dumpster and area. As always I appreciate having constructive conversation with you and appreciate that the conversations are done with mutual respect.

David Harrington

